

STATE OF ALABAMA
Information Technology Policy

POLICY 510-00: DIGITAL GOVERNMENT

The diffusion of broadband and Internet technologies has opened new avenues of service delivery in a trusted environment. The State of Alabama recognizes the need to enhance its service delivery to all citizens by continuing the expansion of its digital government program. Citizens should expect to conduct state business and receive state services in a convenient and reliable manner.

OBJECTIVE:

Establish a shared policy and standards-based vision for the development of digital government services within the State of Alabama.

SCOPE:

This policy applies to all Executive Branch agencies, boards, and commissions except those exempt under The Code of Alabama 1975 (Title 41 Chapter 4 Article 11).

RESPONSIBILITIES:

Information Services Division (ISD):

- Establish a shared vision for digital government statewide
- Develop and manage a central contract for digital government services requiring merchant services
- Provide web development as a service to any requesting agency
- Establish policies and standards to enhance the cooperation and collaboration of agency digital government systems and to meet best practices

Agency Management, Information Technology Organization:

- Use the statewide contract established for digital government merchant services
- Use ISD web development services (if available) when internal agency services are not available
- Adhere to established policies and standards

By Authority of Director, Information Services Division, Department of Finance

DOCUMENT HISTORY:

Version	Release Date	Comments
1200-00	9/22/2006	Original document.
1200-00_A	7/21/2008	Expanded Scope to include state.al.us domain; added domain name registration responsibility from policy 1220-00; added reporting requirements to Enforcement; reformatted entire document.
510-00	09/01/2011	New number and format; moved DNS requirements to Policy 520-00.